

Applicability: Passengers traveling with Freebird Airlines

Issued : 05.10.2016
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Fire Hazard Associated with Samsung Galaxy Note 7 Devices

1. Scope

- 1.1. We would like to kindly notify you about the following hazard that was officially issued by Samsung Corp. concerning the reported incidents (as of September 1, there have been 35 cases that have been reported) associated with Samsung Galaxy Note 7 devices.
- 1.2. According to Samsung Corp., as a result of the investigation carried out the company learned that there is an issue with the battery cell.



- 1.3. As a consequence, Samsung Corp. has decided to replace the devices and have stopped sales of the Galaxy Note 7. For customers who already have Galaxy Note 7 devices, Samsung will voluntarily replace their current device with a new one.

2. Recommendations

- 2.1. Considering the above mentioned information, as Freebird Airlines, we would like to ensure that:
 - Passengers keep any Samsung Galaxy Note 7 device that has not been replaced as mentioned above turned off, do not charge it while on board of the aircraft and do not put these devices inside the checked baggage; and
 - Passengers are reminded of the need to immediately inform the cabin crew when a device is damaged, hot, produces smoke, is lost, or falls into the seat structure.

3. Queries

Any queries or further guidance required on the content of this Safety Information should be addressed to: safety@freebirdairlines.com

4. Cancellation

This Safety Information shall remain in force until the further notice.